

## QUALITY AND HYGIENE POLICY

### PRINCIPLES

The principles by which we operate on the market are stated in the Serioplast Group Manifesto.

We consider the quality, hygiene and safety of our packaging products to be strategic factors and as such they must be managed with the full involvement of all company staff and with an approach aimed at continuous improvement.

### STAKEHOLDERS

We identify our stakeholders in our clients, in end consumers, in our workers, in suppliers and in the communities we enter in contact with.

### COMMITMENT

The Group takes part in the development, maintenance and improvement of the System for Quality and Hygiene Management.

Through the System for Quality and Hygiene Management Serioplast commits to

Supplying products which meet the quality, service and safety standards agreed with the client;

Guaranteeing continuous improvement of company processes and of the system itself;

Promoting and monitoring employee professional growth;

Respecting local communities by complying with legal requirements in all Countries where the company operates;

Creating a positive collaboration with goods and service suppliers;

Providing prompt answers to stakeholder requests;

Defining indicators and goals for the measurement of the success of actions taken.

The present document is assessed on a yearly basis by the competent functions during the meeting for the review of the system.

Urgnano, 1 January 2018

CEO, Delia Innocenti

